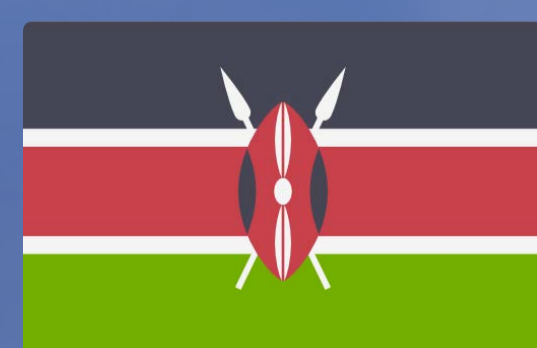




COMPANY PROFILE

2023 - 2025



www.itm-kenya.com

Your 

Business

Solutions

Partner



ABOUT US

Founded in 2011 ITM started as a training and personnel management company. Our experience in supporting business growth and increasing operational capacity in various sectors, took the ITM brand on a higher stage and a subsequent journey of expansion and investment in various fields of innovation.

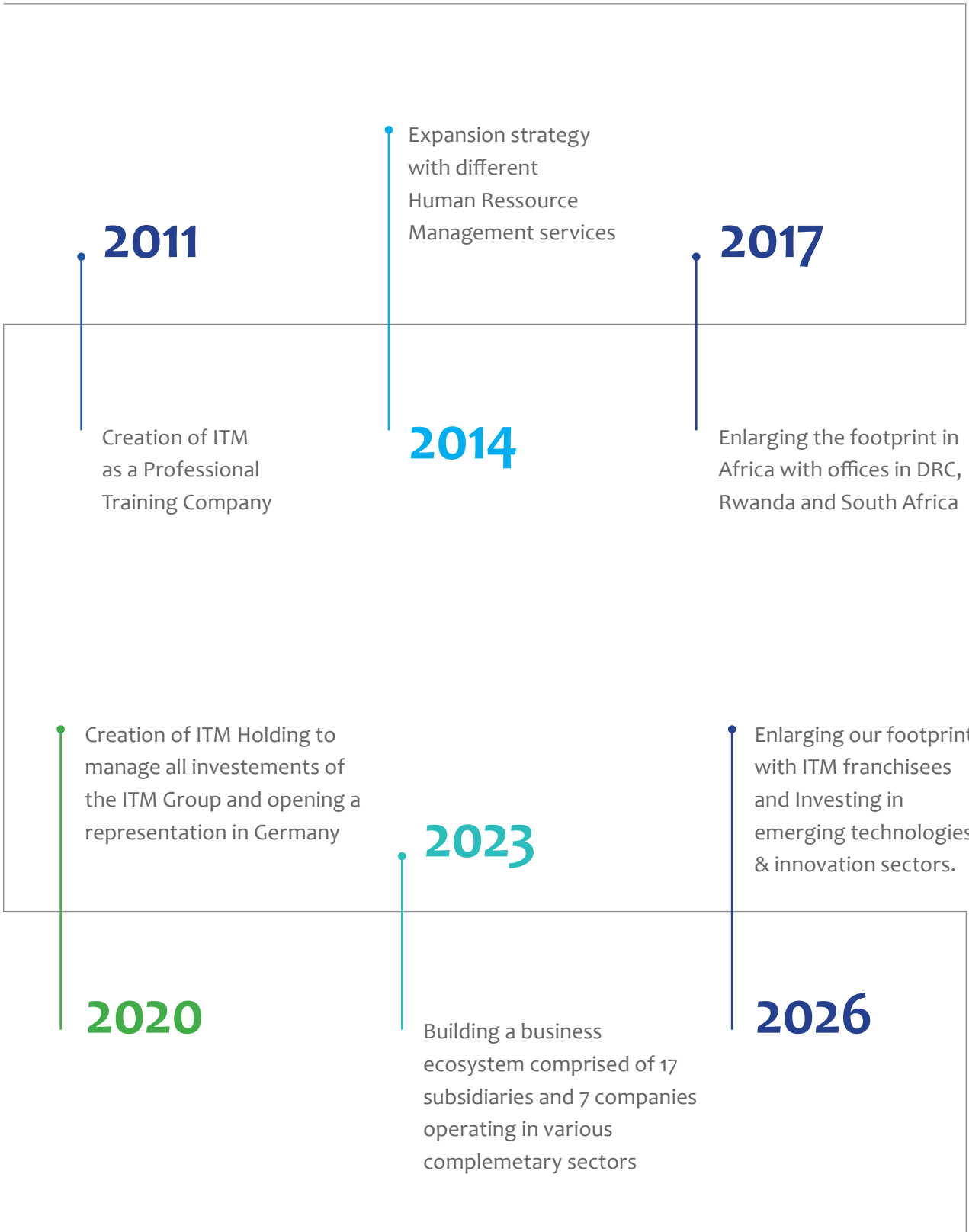
ITM Holding was created in 2019 to manage all investments of the ITM Group. Today, ITM holding owns 8 companies and is represented with subsidiaries in 18 countries.

1. **ITM HR - Specialized in Training and Human Resource Management Solutions**
2. **ITM People Xperience – Specialized in Contact Center Solutions**
3. **ITM Maintenance – Specialized in Automotive & Machinery Maintenance Solutions**
4. **ITM Environment – Specialized in Sanitization and Garbage Recycling Solutions**
5. **IFS – Specialized in Fintech Solutions**
6. **GEO - International – Specialized Engineering and Mining Support Solutions**
7. **VENDIS – Specialized in Sales and Distribution Solutions**
8. **JAMON – Specialized in Transport and Logistics Solutions**

Our Group Strategy is People Centric and backed by a human capital of 7,000 employees who are trained and equipped with diverse skills and multi sector experience to deliver the best customer experience.

Our state-of-the-art technology is our main competitive advantage and allows us to remain agile and adaptable to different sectors.

THE KEY MILESTONES OF OUR JOURNEY





WHO WE ARE

OUR MISSION

Ensuring Growth and Sustainability of Operational Capacity for our Stakeholders

OUR VALUES

Loyalty- Integrity-Quality

OUR VISION

Ensuring success for all.

OUR UNIQUENESS

- Our capacity to grasp and address your needs in a proactive manner
- Our quality and relevant work system
- Our focus on adding value to your business

OUR PHILOSOPHY

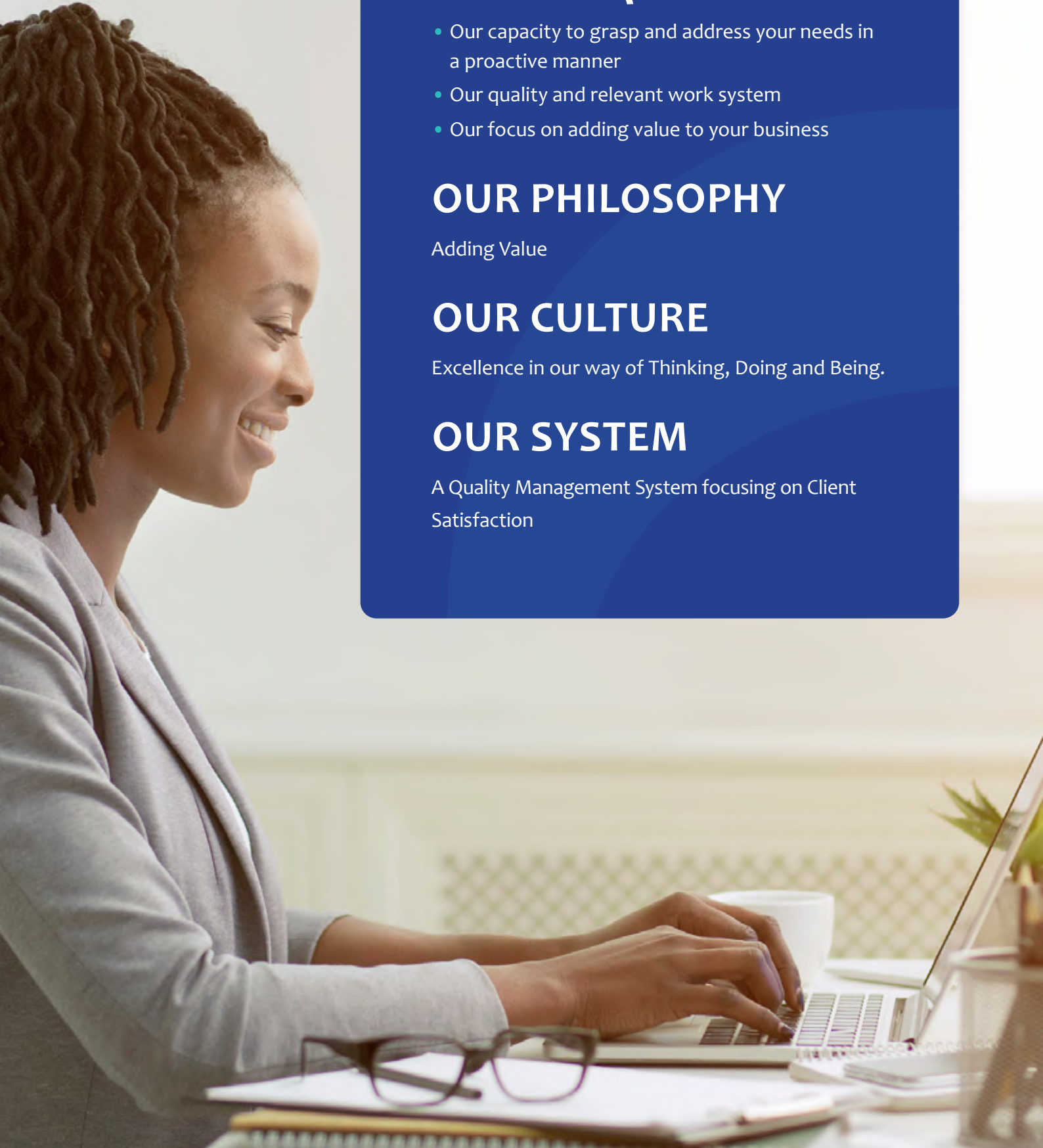
Adding Value

OUR CULTURE

Excellence in our way of Thinking, Doing and Being.

OUR SYSTEM

A Quality Management System focusing on Client Satisfaction



FOOTPRINT



1  **DRC**
Kinshasa, Lubumbashi,
Kolwezi, Goma, Kalemí

2  **CONGO**
Brazzaville

3  **RWANDA**
Kigali, Karongi

4  **TANZANIA**
Dar-es-Salaam, Zanzibar

5  **KENYA**
Nairobi

6  **UGANDA**
Kampala

7  **BURUNDI**
Bujumbura

8  **NIGERIA**
Abuja, Lagos

9  **BENIN**
Cotonou

10  **TOGO**
Lomé

11  **SENEGAL**
Dakar

12  **CÔTE D'IVOIRE**
Abidjan

13  **TCHAD**
N'Djamena

14  **ANGOLA**
Luanda

15  **SOUTH AFRICA**
Johannesburg

16  **GERMANY**
Mainz

17  **TRINIDAD & TOBAGO**
Port of Spain

18  **SOUTH SUDAN**
Juba

ITM Group at a Glance

12 OVER YEARS



OF EXPERIENCE

8



INVESTMENTS IN
8 COMPANIES

680



A PORTFOLIO OF
680 CLIENTS

18



INTERNATIONAL
PRESENCE IN
18 COUNTRIES

8933



QUALIFIED AND COMPETENT PEOPLE



HUMAN RESOURCE SOLUTIONS

ITM is a specialized Human Resource company that allows employers to identify the top talents in their respective markets, train and develop their capacities, and retain them in a dynamic career management journey. We equip employees with skills and instill in them a philosophy and culture of excellence to enhance their performance and contribute to a sustainable financial & operational growth of your business. We offer a combination of professional trainings and a mix of HR solutions tailored to the specific needs of companies in various sectors.

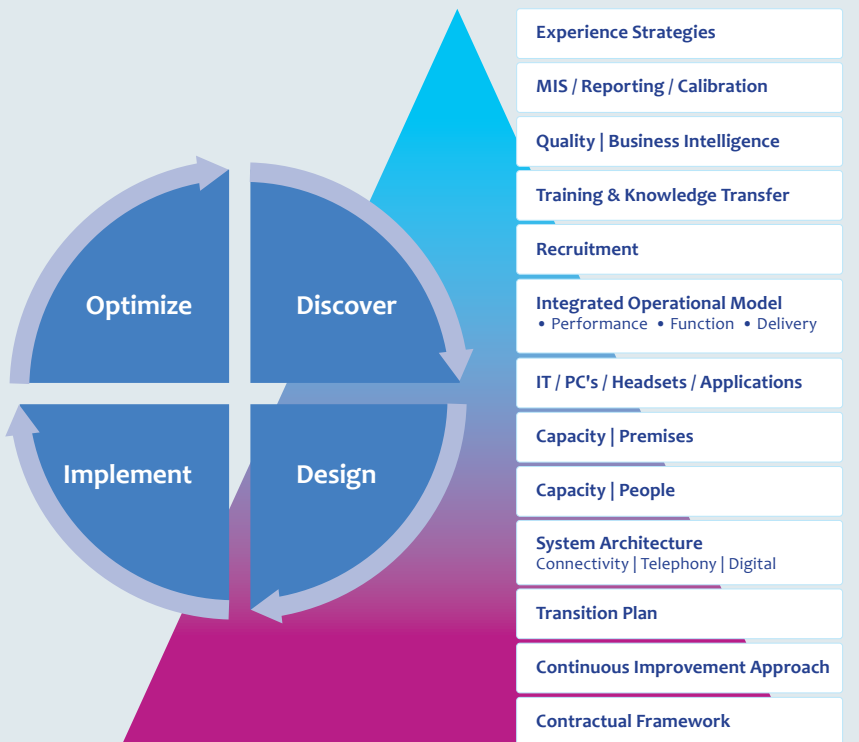
OUR SERVICES

- Staff Placement & Staff management
- Employee Onboarding
- Salary Survey
- Recruitment
- HR Audit & Consulting
- Corporate Retreat
- Payroll Management
- Talent Assessment & Employee Evaluation
- Professional Training
- Expat Management
- Monitoring & Evaluation of Projects
- Trainee Program



CONTACT CENTER SOLUTIONS

SOLUTION IMPLEMENTATION | WHAT WE DO FOR YOU



- Full scope delivery options across People | Premises | Technology
- We start with the end in mind to ensure we all know what success will look like
- Agree & sign off a solid contractual and commercial approach that fits with our ethical partnership commitment
- Implement with People Experiences at the center of what we do and knowing what shared success looks like.

COLLABORATIVE STRATEGY ALIGNMENT

Start With The End In Mind



MAINTENANCE SOLUTIONS

Specialized in troubleshooting, repair, adjustment, overhaul, control and verification of machineries.

OUR SERVICES

- Repairs and overhauls of engines and equipment
- Repairs and towing on site
- Installation of optional or complementary equipment
- Providing skilled and trained technicians
- On site training, refresher courses and supervision
- Establishing safety rules and regulations
- Safety Inductions



ENVIRONMENTAL SOLUTIONS

Specialized in improving the conditions of environmental standards.

OUR SERVICES

- Cleaning of traffic lanes
- Unclogging of water drains and trench drains
- Garbage Collection
- Disinfection services
- Recycling of Plastic Material





FINANCIAL SOLUTIONS

Specialized in desining and offering inclusive financial services for African businesses and populations in order to support the growth of their income. IFS recently introducing Kitoko Pay, the fintech application that simplifies your financial life. With Kitoko Pay, you can easily manage your money, make payments, and transfer funds, all in one place. Our application provides a user-friendly interface that is designed to make your financial management a breeze. You can also enjoy the added benefits of secure transactions and real-time notifications.

OUR DIFFERENT SERVICES

- Digital Payroll
- Master Agency Banking
- Money Transfer
- Payment Platform



MINING & CONSTRUCTION SOLUTIONS

Geo-Katanga owns various business branches specialized 3 different sectors of mining support services, Chemical Supplies and Civil Engineering.

Our Mining Solutions Package has been developed to assist Mining Companies to preserve and protect the environment with geosynthetic products, corrosion protection, piping systems and mining water management including maintenance services.

OUR SERVICES

ROAD CONSTRUCTION

- Site Preparation Works
- Earthworks
- Asphalte & Pavement
- Culverts

MINING SOLUTIONS

- Supply & Installation of Geomembranes
- Supply & Installation of HDPE Pipes
- Supply of Gravels
- Logistics

SUPPLY OF CHEMICALS

- MgO
- SMBS
- FeSO₄



SALES & DISTRIBUTION SOLUTIONS

Specialized in Sales and Distribution of products and services, VenDis aims to provide the most innovative solutions in the distribution cycle by focusing on quality and efficiency to enable companies to generate predictable and sustainable growth in their revenues and profitability. Our teams have obtained enough experience and exposure in mass market and business to business product distribution to develop the right route to market strategies for optimal performance.

OUR SERVICES

SALES & DISTRIBUTION

- E-commerce
- B2B Distribution
- B2C/Mass Market Distribution

VENDIS VOYAGE

- Flight Tickets Booking
- Travel & Holiday Package
- Visa Facilitation

MARKETING STRATEGIES

- Brand Activation Campaign
- Road Shows
- Boost Marketing



TRANSPORT SOLUTIONS

JAMON is a reliable & efficient transportation company that provides a diverse range of shipping services to accommodate all shipment types, ranging from small packages to large-scale projects.

Our team of experienced professionals is committed to ensuring that your shipments arrive at their destination safely and on time. With our fleet Management and Tracking technology, we can provide you with the highest quality transportation services.

OUR SERVICES

- Gargo Shipment
- Trailer Leasing
- Truck Leasing
- Transportation of fresh & frozen products

OUR BUSINESS EXPERIENCE SPANS ACROSS THESE INDUSTRIES



FINANCIAL SERVICES



FINTECH



TELECOMMUNICATION



AGRIBUSINESS



ICT



BPO



MANUFACTURING



MINING



BREWERIES



DISTRIBUTION & WHOLESALE



TRANSPORT & LOGISTICS



FMCG



NGOs



CIVIL ENGINEERING



PUBLIC INFRASTRUCTURE



HOSPITALITY



ENVIRONMENTAL CONSERVATION



OIL & GAS



MEDIA



TOURISM



AVIATION MANAGEMENT



HEALTH SECTOR

OUR CLIENTS

MINING



AUTOMOTIVE/MACHINERY MAINTENANCE, ASSEMBLY & RESELL



CONSTRUCTION, OIL & GAS



TELECOMMUNICATION



BANKS



NGO



BREWERIES



AIRLINE, TRANSPORT & LOGISTICS





OUR LOCATIONS

ITM SARL - DRC

775 Av. Kasavubu, Q/Makutano,
Lubumbashi
Email: info@itmafrica.com

ITM NEXUS GMBH - GERMANY

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Infoallemagne@itmafrica.com
Phone: +49 6136 929 128

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Talatona - Luanda
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Email: infoangola@itmafrica.com

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Email: infotanzania@itmafrica.com

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itmkenya@itmafrica.com

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Email: infobenin@itmafrica.com

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Tsikplonou Kondji
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Email: infotogo@itmafrica.com

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Immeuble Grain de Seneve
Email: infocongobrazza@itmafrica.com

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KMA Center Corner of Mara and Chyulu

Roads, Upper Hill - Nairobi

Email: itmkenya@itmafrica.com



COMPANY PROFILE

2023 - 2025

www.itm-kenya.com

Scan QR Code below.
Connect with us online

